

(Download ebook) Letting Go of Legacy Services: Library Case Studies

## Letting Go of Legacy Services: Library Case Studies

*Mary Evangeliste, Katherine Furlong*  
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**Mary Evangeliste, Katherine Furlong : Letting Go of Legacy Services: Library Case Studies** before purchasing it in order to gauge whether or not it would be worth my time, and all praised Letting Go of Legacy Services: Library Case Studies:

0 of 0 people found the following review helpful. Recommended By Rebecca Mugridge This book raises some interesting questions about "planned abandonment." Some of the case studies address the abandonment of services that are considered core by most libraries. For example, one university has abandoned both print and electronic reserves. After more than a decade of evaluating both services, they found that print was used very little, but took up a lot of staff time. Electronic reserves were incorporated into the university's course management system. I think this book has

a lot to offer library managers who are trying to offer new services while maintaining traditional services. It's clear from these case studies that it's valuable to periodically review and evaluate services offered.

The last few years have proven beyond any doubt that libraries cannot afford to coast along with the status quo. Just as important as proposing and adding new services is the sometimes unpleasant process of critically examining existing realities and letting go of obsolete or less useful programs. But instead of panicking about budgetary and staffing challenges, libraries can choose a measured, proactive response. The contributors in this practical guidebook take readers step-by-step through approaches they've used at their own institutions, offering models that can be adapted to a wide variety of settings. After reading this book library directors and administrators will have insights into How planned abandonment strategies grounded in assessment-based decision making can allow libraries to focus on what they do best Common sense solutions to "pressure points" common across many different libraries, such as difficulties in dealing with data, communicating to internal and external populations, and the ordinary day-to-day pressures of running a library The first steps towards formulating a plan of action, and ways to make evaluation of services a regular part of organizational culture Analysis of each case study, and suggestions for further exploration Through examination of these case studies, librarians can develop a framework that helps lead to more structured thinking about what is vitally important for their own library's future.

Each case study is a testament of how important self-evaluation and careful planning are to achieving success ... If you take one thing away from this book, I hope it will be that while change is necessary, it does not have to be overwhelming. With adequate communication and proper planning, great things are within your reach." --Serials A refreshing take on how libraries can achieve win win solutions in a time of decreasing budgets and uncertain usage statistics and would make a welcome addition to any library or reader s shelves, especially those who are holding the tightest to legacy services." --Technical Services Quarterly From eliminating print and electronic reserves (University of Arizona) to shifting from subscribing to journals to purchasing articles on demand (Lafayette College) to switching from in-person to web-based services (Cumberland County, Pennsylvania, Library System), this book informs all of us about how we can change our services and make them more responsive to our user communities ... This is a gutsy work and one that the profession sorely needs." --Booklist About the Author Mary Evangeliste is the owner of Fearless Future, a marketing and design company that works primarily with nonprofits. She is the coauthor of the best-selling ALA title *Bite-Sized Marketing: Realistic Solutions for the Overworked Librarian*. Before devoting herself full-time to Fearless Future, Mary worked for over 20 years in libraries and museums. She has held positions at the Corcoran Gallery of Art, the Smithsonian, the National Gallery of Art, the American University Library, and the University of Arizona Libraries. Mary currently serves on the advisory board of First Book-Tucson and resides in Tucson, Arizona. Katherine Furlong s Director, Blough-Weis Library, and University Librarian at Susquehanna University. Previously she was Director, Access and Technical Services, at Lafayette College, where she also served as project manager for Lafayette s \$22 million expansion and renovation of Skillman Library. She has participated in the Frye Leadership Institute (2011), the ACRL/Harvard Leadership Institute (2006) and the Institute for Information Literacy. She has written and presented extensively on library administration, management and instruction. She has served as president of the Delaware Valley chapter of the ACRL and is presently the president of the board of the Pennsylvania Interlibrary Delivery Service.