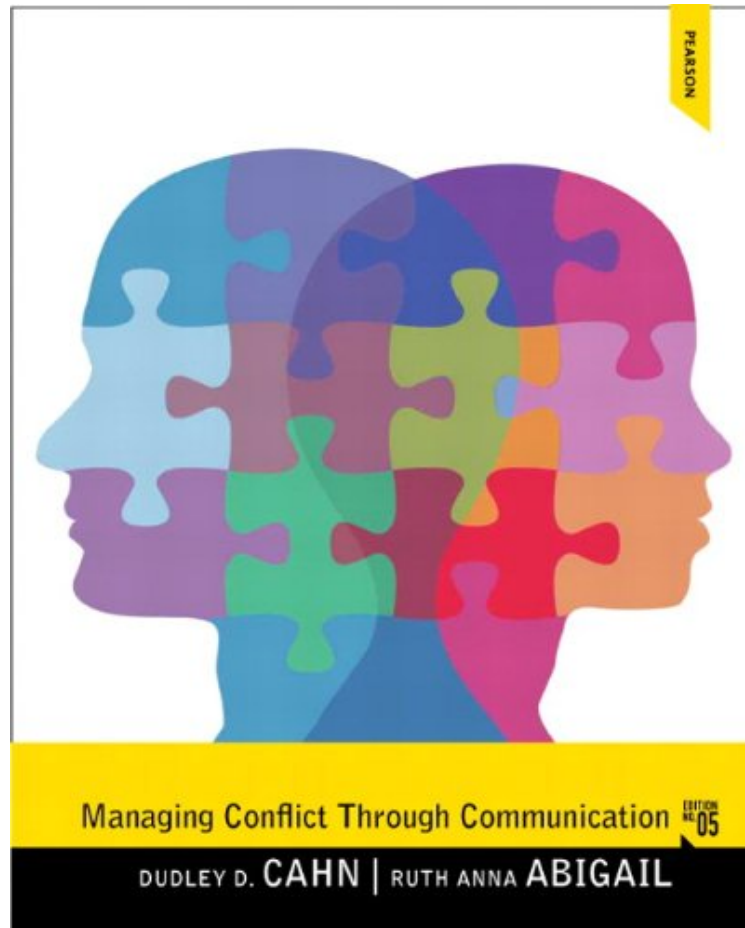


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Comprehensive and accessible coverage of the study of conflict *Managing Conflict Through Communication* helps students approach conflict constructively and learn more positive conflict management and resolution skills. Narratives and case studies make the material accessible and engaging to a diverse student audience. Discussion questions and exercises throughout the text provide a basis for classroom discussion and practical applications of concepts. This text is available in a variety of formats print and digital. Check your favorite digital provider for your eText, including CourseSmart, Kindle, Nook, and more. Learning Goals Upon completing this book, readers will be able to: Exercise positive conflict management and resolution skills Understand why communication is essential to interpersonal relationships Question the thoughts, feelings, and behaviors about conflict they have experienced in the past